

## HOW TO KNOW IF A MOVING COMPANY IS LEGITIMATE & TRUSTED

Make sure you don't fall for the moving broker trap, brokers are getting really good at impersonating legitimate moving companies and leaving 100's, if not 1,000's of customers in a world of hurt each year. Brokers typically have no relationship to the actual mover that will show up to transport your items, they've sold your move to a company at a lower cost than you have agreed to pay them for said services. This is often where you hear the horror stories of goods completely missing, or the held to ransom tactic.

Check out the companies credentials before making any decisions, a reputable and trusted moving company will be accredited by both the BBB and CAM (Canadian Association of Movers). For moves in or out of the USA, the AMSA (American Moving & Storage Association) is a key accreditation to be held.

The links below including a CBC Marketplace exposé provide further insight as to why these accreditations are so important for you to look for when choosing who'll be handling your worldly possessions:

<https://www.mover.net/news-stories-and-info-items/cbc-marketplace>

<https://www.cbc.ca/news/business/marketplace-moving-company-bust-1.6635521>

<https://youtu.be/1nKCGiThhSg>

If you can't see you mover listed as a member on the CAM's trusted list, email [admin@mover.net](mailto:admin@mover.net) or call CAM at 1-866-860-0065 to find out if there are listed/filed complaints against them.

